

Terms and Conditions for Joining the Real Madrid Foundation (RMF) Football Program Malaysia

The RMF Football Program is only for participants who agree with all the terms and conditions outlined in this document. If there are any points you do not agree with, we kindly suggest considering whether this program is the right fit for you.

General Terms

1. All passes (Trial, Term, and 10-Session Pass) are personal, non-transferable, and non-refundable.
2. Unused sessions or no-shows will not be refunded or replaced.
3. A non-refundable registration fee of RM50.00 applies to all new registrations [WAIVED FOR THE OCTOBER – DECEMBER 2024 TERM].
4. All listed fees exclude applicable taxes, which will be charged accordingly.

Eligibility

1. The Football Program is open to boys and girls aged 5 to 17 years.
2. In compliance with applicable regulations, the RMF Football Program in Malaysia cannot accept players who are 18 years or older.
3. Participants who will turn 18 during the term should contact the management team for further guidance.

Training Passes

1. Trial Pass (2 Sessions)

- a. This pass may only be purchased once by each player.
- b. It includes two trial classes to be used within two consecutive weeks.
- c. Trial classes must be pre-booked in advance.
- d. The official RMF Football Program Malaysia jersey kit is not mandatory for trial sessions.

Note: The Trial Pass can be upgraded to a Term Pass (albeit with the mandatory purchase of the Official RMF Football Program Jersey kit). In such case, the cost of the trial pass will be refunded. However, the term pass must be purchased by the Sunday following the second trial class.

To maximize this offer, it is recommended to schedule trial classes in the middle or second last week of the month, allowing the term pass to commence at the beginning of the subsequent month.

2. Term Pass

1. Each term lasts for three (3) months, as below:
 - Season 2024:
 - i. Term 4: 6th October – 23rd December 2024
 - Season 2025 (Exact Dates TBD):
 - i. Term 1: January to March 2025
 - ii. Term 2: April to June 2025
 - iii. Term 3: July to September 2025
 - iv. Term 4: October to December 2025
2. The Term Pass allows players to attend training once a week for the duration of the term.
3. All Term Pass holders must purchase and wear the official RMF Football Program Malaysia jersey kit during training. The jersey kit is sold separately; details are available on the website.
4. Upon purchasing a Term Pass, players must select their Preferred Training Day (PTD) from the provided training calendar.
5. The PTD will be fixed for the entire term unless a change is requested and approved, but subject to slot availability.

Note: It is highly recommended that players activate their Term Pass at the start of a month to facilitate optimum scheduling for both players and the program.

3. 10-Session Pass

1. This optional pass serves as an add-on to the mandatory Term Pass. Players wishing to attend more than one training session per week may purchase this 10-Session Pass. To be clear, the 10-Session Pass may only be used in conjunction with an existing/active Term Pass.
2. The pass can be used for Additional Training Days (ATD) each week, subject to slot availability.
3. ATDs must be pre-booked too, and players are encouraged to maintain a consistent schedule like the PTD.
4. Example:
 - i. Adam purchases a Term Pass and chooses Wednesdays as his PTD.
 - ii. He also buys a 10-Session Pass to attend additional sessions on Fridays and Sundays.
 - iii. Adam will train every Wednesday, Friday, and Sunday on a fixed schedule until his 10-Session Pass is fully utilized.
 - iv. The 10-Session Pass is valid for six (6) months unless otherwise stated.
 - v. Multiple 10-Session Passes may be purchased for personal use and are non-transferable to another player (This pass must always be in addition to the mandatory Term Pass).

4. Joining Mid-Term

It is highly recommended that players join at the start of a term to maximize the benefits of the training. However, players may join mid-term under specific conditions:

Note: It is best to start the Term Pass at the beginning of the term; For Season 2024, it will be on 6th October 2024 and in Season 2025 it will be in January, April, or July - to gain the full benefits of the training curriculum and schedule.

If a player must start mid-term, they must begin at the start of a month. If the program begins in the second month of the term, the unused month portion will be carried over to the following term.

5. Suspension and Expulsion

In the interest of everyone, we reserve the right to suspend or expel any player and/or parent causing significant disruption or discord to the harmony of the program without any refunds.

Preferred Training Day (PTD)

1. Upon purchase of a Term Pass, players must select a PTD from the provided Training Calendar.
2. Players are expected to attend sessions on their chosen PTD throughout the term to facilitate class allocation and training preparations.
3. If a PTD is unavailable for any reason, such as public holidays or unavailability of the field, players should contact management.
4. Changes to the PTD are limited and subject to availability. For permanent or one-time changes, please contact management or the coaches.

Changes to Preferred Training Day (PTD)

To request a change, please contact management or the coaches. Changes will only be made if slots are available.

Bad Weather Policy

- Football is an outdoor sport, and sessions may be affected by bad weather.
 - If the lightning siren is activated, all sessions will be halted immediately. Training will resume indoors, and players must change to approved indoor shoes.
 - If it rains before training begins, sessions will continue either outdoors or indoors, depending on the severity of the weather at the coach's discretion.
 - In case of rain during training:
 - Light rain: Training continues outdoors.

- Heavy rain: Training continues outdoors or moves indoors at the coach's discretion.
- In cases where indoor courts are unavailable:
 - If the session prior to the halt has lasted less than 35 minutes, a Rain Check card for a replacement class will be issued, valid until the end of the current term.
 - If the session lasted more than 35 minutes, no replacements will be provided.

Note: Classes is only cancelled if specifically informed by the coaches or management.

Attire

All players, except those with a Trial Pass, are required to purchase and wear the official Real Madrid Foundation Football Program Malaysia jersey kit during training without exception.

The purchase of the jersey kit is mandatory and not included in the training fees.

The jersey kit consists of an RMF Adidas jersey, RMF Adidas shorts, and RMF Adidas football socks.

More information on the jersey kit will be provided after purchasing a Term Pass.

Shoes

The pitch is an artificial turf; therefore, boots with metal studs are not allowed. Detailed information about the permitted types of boots will be provided in advance before training begins.

The indoor facility used during lightning alerts requires all players to wear non-marking sole shoes. Players must change into these shoes when using the indoor training facilities.

Liability Waiver

By enrolling in this program, you acknowledge that your child / ward will be exposed to a higher degree of risk of accident or injury. We do take precautions to minimize the risk of accident or injury and provide appropriate accident insurance to supplement standard student health insurance policy.

Supervising personnel will exercise reasonable professional care for the duration of the session. However, there will be times when students are unsupervised. You agree to release, indemnify, and hold harmless ISKL and Winner Takes All (WTA) Sdn Bhd's employees, owners and Boards of Directors from any suit, claim, or damage, including all monetary damages, medical expenses, attorney's fees, and any other claims arising from any injury or accident during the program, unless the injury or accident is due to the professional and gross negligence of an employee of the said parties.

In the event of an accident or injury, reasonable efforts will be made to immediately inform you. It is your responsibility to provide updated contact information when registering with the program. If you cannot be contacted, we will assume that you authorize us to provide emergency first aid/CPR treatment and/or arrange for medical or dental care if deemed necessary by us.

Our medical insurance policy is only up to RM10,000. You agree to pay all additional costs and expenses of any medical treatment and will reimburse us for all related incurred costs within two weeks following such an episode.

If your child is an ISKL student, ISKL or WTA will submit a student accident claim form for any costs incurred and reimburse you for any amounts recovered under its student accident insurance policy up to RM10,000. If your child is not an ISKL student, the WTA will do the same.

ISKL or WTA will also not be responsible for any losses or expenses incurred due an unavoidable cancellation of a session.

Acknowledgement of ISKL's Role

The International School of Kuala Lumpur (ISKL) only provides the facilities for the football training sessions and bears no responsibility for the conduct, supervision, or safety of the players during the sessions.

Indemnification

You acknowledge and accept the inherent risks associated with football training sessions and waive any claims against ISKL and/or WTA for injuries, accidents, or incidents that may occur during the football training sessions.

Emergency Contact Information

You agree to provide up-to-date emergency contact information, including phone numbers and medical information of your child / ward at all times.

Photography and Media Release

You grant permission for your child / ward to be photographed or recorded during the football training sessions for promotional or educational purposes as per RMF's requirements. Additionally, you understand that WTA may use such photos or videos on various media platforms without seeking further permission.

Appendix A

Please read and understand the Terms of Use of ISKL's Facilities listed in Appendix A. Your agreement to this is a mandatory to participation this football program.

Disclaimer

To ensure the efficient operation and continual improvement of the program, Winner Takes All Sdn Bhd reserves the right to make reasonable amendments, additions, or rearrangements to this document as necessary, without prior notice, except for publishing the most current version on this website. It is your responsibility to stay informed of any updates by regularly reviewing the latest version.

APPENDIX A

TERMS OF USE OF ISKL'S FACILITIES

1. The lanyard with a security tag issued by the ISKL Security team must be worn and visible at all times for identification purposes.
2. All baggage will be inspected by ISKL's security personnel upon entering ISKL's campus / premises.
3. Parking on campus is subject to the school parking regulations.
4. Smoking / consumption or use of drugs / gambling anywhere on the ISKL's premises, including car park areas, is strictly prohibited.
5. Consumption of alcohol is strictly prohibited unless otherwise permitted in writing by ISKL.
6. Weapons or any items that pose health and safety issues are strictly prohibited on ISKL's premises.
7. Unlawful, illegal or prohibited or immoral activities/behaviours deemed offensive is strictly prohibited.
8. No loitering on ISKL's campus.
9. Student washrooms are prohibited from being used by adults.
10. There will be no tacking or nailing of any signs or other materials on walls, floors, ceiling. No part of the building can be defaced. If applicable, rectification costs for damages will apply.
11. Rubbish/waste must be segregated by "recyclable" and "non-recyclable".
12. All incidents, accidents, injuries, or any incident which has the potential to cause, but does not result in injury or damage must be promptly reported in writing to an ISKL representative within 24 hours.
13. ISKL shall not be held responsible for any damage/loss of the user's or Participants' belongings.
14. Players shall adhere to all instructions relayed by ISKL's security personnel and/or the public announcement system.
15. ISKL has emergency protocols that WTA is obliged to inform its employees and Participants. The emergency protocols are as follows:
 - a. EVACUATION – If there is an EVACUATION announcement, please proceed to the assembly point specified.
 - b. LOCKDOWN – If there is a LOCKDOWN announcement, please lock the door of the space you are in, lower or close any blind, look for a 'Safe Corner', and turn out the lights and computer monitors. If you are outdoors, make your way to the nearest building and follow the instructions above;
 - c. LIGHTNING – The audible warning (horn) will sound and yellow flashing lights will warn of impending lightning. Please proceed to an area under cover away from the open fields, until the warning lights switch off.
16. Parking charges (if any) will be borne by the organiser and its Participants.
17. Participants are permitted to only use equipment/parts/furniture that has been approved by the ISKL Facilities & Maintenance Department. Any equipment or furniture that has been moved during the Event is to be returned to their original place of storage.
18. Items may not be stored overnight without the prior written consent of the ISKL Facilities & Maintenance Department.
19. No one is allowed to cook with open fire flames unless otherwise permitted in writing by ISKL.

20. Following the sessions, the space must be left clean, and items arranged in an organised fashion, if applicable.
21. It will be necessary to comply with all applicable safety, health and security protocols, as prescribed by ISKL and / or the Malaysian authorities.
22. Participants must bring their own drinking water, food, clothing, face towels. The sharing of such personal equipment is discouraged.
23. Players and those accompanying them need to leave the activity area / school immediately after the activity.
24. Players and accompanying party shall be confined to the allotted areas times and shall not encroach into any other areas unless prior approval is given.
25. There must be adult supervision at all times when there are minor players at the training sessions.
26. Except for players engaging in sport activities, the lanyard with a security tag issued by the ISKL Security team must be worn and visible at all times for identification purposes.

End of Terms and Conditions for Joining the Real Madrid Foundation (RMF) Football Program Malaysia.